

EBT SCAM ALERT



Fake texts and calls are targeting
Virginia SNAP and EBT cardholders.

Scammers may claim an EBT purchase was declined or suspicious activity was found on your card. These messages and calls are fraudulent.

DO NOT RESPOND

- ✗ **Do not reply** to the message or confirm a transaction.
- ✗ **Do not call** any phone number provided in the message.
- ✗ **Do not click links or share** your EBT card number, PIN, personal information, or financial information.

SCAM EXAMPLES

"Your \$44.15 Walmart purchase was declined. Reply Y."

"Your \$34.15 W-STR transaction was declined. Call to verify."

"We noticed unusual activity on your EBT card. Please confirm."

Shortened examples of reported fraudulent messages.

VERIFY CONCERNS THROUGH OFFICIAL CUSTOMER SERVICE

Virginia EBT Customer Service

1-866-281-2448

Available 24 hours a day, 7 days a week

Already replied or shared information? Call the official number above immediately.

STAY ALERT. PROTECT YOUR BENEFITS.

Be cautious with unexpected messages and calls about your EBT account. Share this alert with family and friends.

[Learn more about EBT scams](#)